



IIROC – CLS COMPLIANCE CONFERENCE 2014

| 30 am – 8:00 am Registration and Continental Breakfast | |
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| WELCOME AND INTRODUCTION Jane Ratchford Chair, CLS Executive | |
| IIROC PRIORITIES Paul Riccardi Senior Vice President, Member Regulation, IIROC | |
| MORNING KEYNOTE SPEAKER 0 am - 9:30 am Founder and Chairman, Caldwell Securities Ltd. | |
| Cyber Security – Protecting your Firm Robert Beggs, Chief Executive Officer, DigitalDefence Ed Rosenberg, Vice President and Chief Security Officer, BMO Financial Group Insp. Terrance Drover, Officer in Charge, GTA Financial Crime -IMET | Best Execution – Best Practices Torstein Braaten, Chief Executive Officer, Chief Compliance Officer, TriAct Canada Marketplace LP Dave Moore, Vice President Trade Supervision, BMO Capital Markets Naomi Solomon, Senior Policy Counsel, Market Regulation Policy, IIROC |
| 10:40 am - 10:55 am Break and Refreshments | |
| Dealing with Vulnerable Clients Moderated by: John Fabello, Partner, Torys LLP Pat B. Chaukos, Manager, Compliance and Registrant Regulation, OSC Kelley Hoffer, Vice President & Chief Compliance Officer, TD Securities Elsa Renzella, Vice President Enforcement, IIROC | "The Brave New World of Suitability" Sandy Martin, Senior Vice President and Chief Compliance Officer, Raymond James Ltd Al McDermott, Director, Retail Compliance, Scotiabank John Morton, Managing Director, Retail Compliance & Chief Compliance Officer, ScotiaMcLeod & Scotia iTrade |
| Lun | nch Break |
| Ethics Jeremy Devereux, Partner, Norton Rose Fulbright Canada LLP Judith Ménard, Vice-President, Chief Compliance Officer Wealth Management and Acting Chief Compliance Officer - Financial Markets, National Bank of Canada Lorne Switzer, Head of Retail Compliance, BMO Nesbitt Burns Alexandra Williams, Chief Compliance Officer, Qtrade Financial Group | |
| Ask the Regulator Moderated by: Ellen Bessner, Partner, Babin Bessner Spry LLP Debra Foubert, Director Compliance and Registrant Regulation, OSC Warren Funt, Vice President, Western Canada, IIROC Brian Z. Gelfand, Vice President & Chief Regulatory Officer, Montreal Exchange Elizabeth Page, Vice President and District Director, FINRA | Anatomy of an Advisor Profile: Social Media from Legal, Compliance and Marketing Perspectives Shawna Dennis, Director, Marketing & Communications, Manulife Financial Paula Amy Hewitt, Legal Counsel & Privacy Officer, Dundee Capital Markets Sean Shore, securities, Compliance and Regulatory Counsel, Canadian Compliance & Regulatory Law |
| Break, Häagen-D | Dazs and Refreshments |
| CLOSING KEYNOTE ADDRESS Andrew McCreath Commentator, BNN and President & CEO, Forge First Asset Management | |
| CLOSING REMARKS & PRIZE DRAWINGS Joy Allen 2014 Chair, CLS Education Sub-Committee | |
| | VELCOME A Jane J Characteristics Cyber Security - Protecting your firm Robert Beggs, chief Executive Officer, DigitalDefence Calored Roberts Drover, officer in charge, GTA Financial Graver, Insp. Terrance Drover, officer in charge, GTA Financial Crime - MATT Dealing with Vulnerable Clients Moderated by: John Fabello, Partner, Tays LIP Date S. Chaukos, Manager, Compliance officer, To Securities Elsa Renzella, Vice President & Chief Compliance Officer, To Securities Elsa Renzella, Vice President, Chief Compliance Officer, Wealth Manager, Compliance Officer, Head of Palexandra Williams, chief Calored Williams, chief Compliance Officer, Wealth Manager, Compliance officer, Matter & Switzer, Head of Palexandra Williams, chief Debra Foubert, Director Compliance and Registrant Regulation, OSC Warren Flunt, Vice President, Chief Compliance Officer, Montreal Exchanger Elizabeth Page, Vice President and District Director, FINA Elizabeth Page, Vice President and District Director, FINA Calorism King Calorism Ki |

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